



Simple. Reliable. Secure.

Welcome to the Amcrest Family!

# **QUICK START GUIDE**

**(IPM-743ES) / (IP2M-842E)**

**(IP2M-844E) / (IP3M-954E)**

**(IP4M-1025E)**

**You can view this guide online by visiting:**

**[www.amcrest.com/poeqsg](http://www.amcrest.com/poeqsg)**

[www.amcrest.com](http://www.amcrest.com)

# HOW TO SETUP YOUR AMCREST CAMERA

To make your experience with the Amcrest camera easy and simple, we've provided multiple ways to set up, view, and operate your camera depending on your needs. Please follow the instructions on this page to set up your camera in the way that works best for you.



## SETTING UP YOUR CAMERA FOR THE FIRST TIME

If setting up your camera for the first time, please follow the instructions as outlined on Pages 2 & 3. Using the Amcrest View app on your smartphone or tablet, you can view your camera live from anywhere, and access features such as recording, taking snapshots, and more.



## FOR CONFIGURING ADVANCED SETTINGS ON YOUR CAMERA

If you would like to configure your camera to enable advanced features such as motion detection, e-mail alerts, FTP, image adjustments, scheduling, and more, please follow the instructions as outlined on Pages 4 & 5 (Desktop Access).



## FOR CLOUD STORAGE AND PLAYBACK

Amcrest Cloud is our optional cloud storage and playback service which allows you to access recorded footage from any device. We offer 4 hours of free storage for your first camera. Please follow the instructions as outlined on Pages 6 & 7 (Cloud Access) to sign up for our Amcrest Cloud service and get 4 hours of free storage.



## FOR QUICK WEB ACCESS TO YOUR CAMERAS

AmcrestView.com is a web portal that allows you to view your cameras and recordings quickly and easily from anywhere in the world using a web browser. Use Amcrestview.com if you need to simply check-in at a moment's notice. If you would like to use Amcrestview.com, please follow the instructions outlined on Pages 8 & 9 (Web Access).

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## QUICK START GUIDE

App Setup



## Step 1

Connect the camera to a Power Over Ethernet (POE) jack on your router or switch using an ethernet cable (1 cable included in the box). Wait 30 seconds for the camera to start-up and initialize.



## Step 2

Download the Amcrest View Lite or Amcrest View Pro app from the App Store or Play Store. The Pro version contains features such as push notifications, sharing video and image files, exporting video in MP4 format, and exporting image files to your phone.



## Step 3

Open the app then tap the menu icon (☰) on the top left and select "Device Manager". Next, tap the plus icon (+) on the top right and select "P2P".



## Step 4

Give the camera a name, then tap on the QR code icon (QR) in the "S/N" field. Your mobile device is now ready to scan the QR code.

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## Step 5

Scan the QR code on the side of the camera. Move the camera back and forth slowly to capture the entire QR code within the scanning window. Alternatively you can enter the Serial Number (S/N) that is next to the QR code.



## Step 6

If you are logging in for the first time, you will be prompted to create a new password. Please select a password that is at least 8 characters long, and one that uses a combination of uppercase letters, lowercase letters, and numbers. Note that once the password is changed here, it will take effect immediately. If you forget your password, you can always hard reset your camera by touching the leads of the green and white reset wires together for 30 seconds.



## Step 7

To better understand the App's interface and features, please visit the Help Center within the app. To access the Help Center, tap the menu icon on the top left hand side, tap Help, then select which screen you'd like more information about.

## QUICK START GUIDE

Desktop  
Access 



## Step 1

Connect the camera to a Power Over Ethernet (POE) jack on your router or switch using an ethernet cable (1 cable included in the box). Wait 30 seconds for the camera to start-up and initialize.



## Step 2

Using a PC or Mac, insert the included CD and install the IP Config software. Alternatively, you can download the IP Config software from [www.amcrest.com/support](http://www.amcrest.com/support)



## Step 3

Open the IP Config software and hit the refresh button. The camera will appear in the device list. Click the **e** icon to open the camera in your web browser. Ensure that you are using **Internet Explorer** or **Safari**.



## Step 4

Log in to the camera using the default login credentials (use admin for both the username and password).

If this is your first time logging into the camera, you will be prompted to change your password. Please select a password that is at least 8 characters long, and one that uses a combination of uppercase letters, lowercase letters, and numbers.



## Step 5

Download and install the Amcrest browser plugin to enable live viewing. In case you ever forget your password, you can hard reset your camera by touching the leads of the green and white reset wires together for 30 seconds.



## Step 6

The camera is now successfully set up for live viewing and playback! For quick and easy remote access on your PC or Mac, please see page 6 or page 8. To setup advanced remote access via UPnP/DDNS or Port Forwarding, please refer to the user manual which can be accessed at [amcrest.com/poecameramanual](http://amcrest.com/poecameramanual)



## Step 7

To set up the camera's desktop interface for remote access, please refer to the user manual which can be accessed at [amcrest.com/poecameramanual](http://amcrest.com/poecameramanual)

# QUICK START GUIDE

Cloud  
Access A white cloud icon with an upward-pointing arrow, indicating cloud access.



## Step 1

Connect the camera to a Power Over Ethernet (POE) jack on your router or switch using an ethernet cable (1 cable included in the box). Wait 30 seconds for the camera to start-up and initialize.



## Step 2

Using a web browser on your PC or Mac, visit [www.amcrest.com/cloud](http://www.amcrest.com/cloud) and register for a free account. Once registered, click the "Add Camera" button. Select "Amcrest", give the camera a name, and enter the camera's S/N (located on the side of the camera). Click "Next".



## Step 3

On the settings page, you can adjust optional preferences for your camera. Once settings have been adjusted, click "Finish." Your camera is now successfully set up for cloud access and storage!



## Step 4

View your camera live or watch recorded clips using the menu buttons on the top of the page. You can also use the **Amcrest Cloud** app on iOS and Android to add more cameras, play recordings, and view your camera live, from anywhere.



## QUICK START GUIDE

Web  
Access



### Step 1

Connect the camera to a Power Over Ethernet (POE) jack on your router or switch using an ethernet cable (1 cable included in the box). Wait 30 seconds for the camera to start-up and initialize.



### Step 2

Using Internet Explorer, Firefox, or Safari, go to **www.AmcrestView.com** and register for an account. You will be required to activate your account by e-mail (double-check your spam folder).



### Step 3

Once activated, download and install the plugin for your web browser. The installation of the plugin will require all web browsers to close.



## Step 4

Log in to your account. To add a camera, click the "Add Device" button. Give the camera a name, enter the S/N (found on the side of your camera), then enter the login details for the camera. The default username and password for the camera is admin.



## Step 5

Once added, the camera should appear in the device list. Click the  icon next to the camera's S/N to open the live view and playback interface.



## Step 6

Click the camera name in the list on the right to enable it. The camera should now be successfully set up for live viewing and playback!

For additional assistance, please contact us at

[www.amcrest.com](http://www.amcrest.com) or give us a call at 1-888-212-7538.

Step-by-step video tutorials available at [www.amcrest.com/videos](http://www.amcrest.com/videos)



# INFORMATION & LINKS

To contact our customer service team, please email [support@amcrest.com](mailto:support@amcrest.com)

or call **USA Toll Free:** (888) 212-7538

**USA Direct:** 713-893-8956

**Canada:** 437-888-0177

**UK:** 203-769-2757

**International Callers:** +1-713-893-8956

## Customer Support

To view our Product Support videos, visit [amcrest.com/videos](http://amcrest.com/videos)

To view our Product Support center, visit [amcrest.com/support](http://amcrest.com/support)

## Amcrest View Lite App



To download the Amcrest View Lite app for Android, visit [amcrest.com/androidviewlite](http://amcrest.com/androidviewlite)



To download the Amcrest View Lite app for iOS, visit [amcrest.com/iosviewlite](http://amcrest.com/iosviewlite)



To download the Amcrest View Lite app for Amazon, visit [amcrest.com/amazonviewlite](http://amcrest.com/amazonviewlite)

## Amcrest Cloud App



To download the Amcrest Cloud app for Android, visit [amcrest.com/androidcloud](http://amcrest.com/androidcloud)



To download the Amcrest Cloud app for iOS, visit [amcrest.com/ioscloud](http://amcrest.com/ioscloud)

## User Manual

To download the POE Camera User Manual, visit [amcrest.com/poecameramanual](http://amcrest.com/poecameramanual)

# LET US KNOW WHAT YOU THINK

We sincerely thank you for your business and are committed to ensuring your full satisfaction. If you are not entirely satisfied for whatever reason, please reach out to us and we will do all within our power to make it right.



**As a young and growing company, it would mean the world to us if you could leave an honest online review about our product and services.**

If your experience has been something less than amazing, please give us a ring at **1-888-212-7538**, or drop us an email at **support@amcrest.com**



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